

SYSTEMS ROLE

Leadership:	Score	Notes
System leadership is working to operationalize the system design, build needed infrastructure and establish financing mechanisms. (5B, 5E, 5F)		
System leadership is working to develop the service array and provider network to fill identified gaps in the system of care. (5H)		
System leadership is reviewing progress reports on wraparound implementation and addressing any identified system level barriers. (2A)		
System leadership has taken specific steps to translate the Wraparound philosophy into system level policies and practice guidance. (5E)		
System leadership addresses any barriers for the Wraparound Plan of Care (POC) to coordinate the work of all services and providers on behalf of a youth and family and ensure the Wraparound POC serves as the primary plan of care. (5D)		
System ensures workforce is being trained and coached around expected practice elements (1D, 1F, 1G).		
Internal agency staff receive regular communications from system leadership regarding progress of implementation and expectations. (1A, 2B)		
External stakeholders receive regular updates on implementation and have opportunities to provide feedback to system leadership. (5B)		
System leadership has established regular outreach activities to ensure Wraparound is publicized and youth and families understand how to access. (5G)		
	+	
LINE. 3.1 Total for Leadership	/18=	%

Fiscal Sustainability:	Score	Notes
System leadership addresses any changes that may be needed in Medicaid managed care including		
medical necessity criteria, staff training and policy and procedure evaluation and updates to support a plan of care within wraparound. (5F)		

Cost and quality data are being collected to demonstrate return on investment. (4A & 4D)

+	/6=	%

LINE. 3.2 Total for Leadership

Appropriate Population **Score** **Notes**

System leadership monitors population of youth & families enrolled in meeting all criteria of medical necessity and complex needs for Wraparound (5A & 5G)

+	/2=	%

LINE. 3.3 Total for Leadership

Accountability Mechanisms: **Score** **Notes**

System leadership implements processes to share data elements and progress toward successful implementation (4B)

System leadership implements CQI plan and processes to track child-level outcomes and quality measures for all youth in Wraparound and to use data to inform quality improvement (4A & 4D)

The size of the child and family team is tracked and includes more than the care coordinator and family (service providers on POC and at least one informal support should be present) (F3)

Critical incident reports are tracked and reviewed (5H)

Disenrollment and reenrollment is tracked and reviewed

Child serving agency involvement (JJ and CW) are reported (5I)

System supports Electronic Health Record to be built or modified to support quality implementation of Wraparound (4A)

+	/14=	%

LINE. 3.4 Total for Leadership

Total for System's Role

Total Number of Points Earned for Leadership **(LINE 3.1)**

Total Number of Points Earned for Fiscal Stability **(LINE 3.2)**

Total Number of Points Earned for Appropriate Population **(LINE 3.3)**

Total Number of Points Earned for Accountability Mechanisms **(LINE 3.4)**

+

LINE 3.5

/40= _____ %

SYSTEM'S ROLE WITH WRAPAROUND ORGANIZATION

Leadership	Score	Notes
System leadership has provided direction to or procured expert implementation support for local organizations on specific steps to translate the Wraparound philosophy into policies, practice elements and achievements and agency staff are informed of Wraparound practice expectations (5E)		<hr/> <hr/> <hr/> <hr/>
System leadership provides guidance to local organizations with respect to how the Wraparound Plan of Care (POC) structures and coordinates the work of all services and providers on behalf of a youth and family; System leadership has issued policies and has made steps to ensure the Wraparound POC serves as the primary plan of care (e.g., Medicaid managed care medical necessity criteria follow policy) (5D)		<hr/> <hr/> <hr/> <hr/>
System leadership provides local organizations guidance for performance goals, flexible policies, incentives and accountability mechanisms for staff to meet these expectations (2A)		<hr/> <hr/> <hr/> <hr/>
LINE 4.1 Total for Leadership	+ _____ _____	<hr/> <hr/> <hr/> <hr/>

/6= _____ %

Staffing	Score	Notes
System provides guidance on hiring, interviewing protocols, and job descriptions for Care Coordinators that are specific to the care coordinators job (1C)		
System provides guidance on job descriptions for Wraparound Supervisors that are specific to that role and clear performance expectations have been established (1C)		
System provides expectations on staff training, coaching, competencies and certifications. (1C)		
	+	
LINE. 4.2 Total for Leadership		/6= _____ %

Performance Assessment	Score	Notes
System leads development of process and tools to assess Care Coordinator's performance using objective-measures (e.g. observations) that are tied to their job descriptions and quality indicators (1G)		
System ensures workforce access to expert training and coaching that includes standardized measures of skill attainment (1F, 1G)		
	+	
LINE. 4.3 Total for Leadership		/4= _____ %

Total for Systems Role with Organization

Total Number of Points Earned for Leadership (LINE 4.1)		
Total Number of Points Earned for Staffing (LINE 4.2)		
Total Number of Points Earned for Performance Assessment (LINE 4.3)		
	+	
LINE 4.4		/16= _____ %

TOTAL FOR IMPLEMENTATION

Total Number of Points Earned for Systems Role (LINE 1.5)		
Total Number of Points Earned for Systems Role with Wraparound Organization (LINE 2.6)		
	+	
		/56= _____ %